**Questions for Survey**

R – Rating on a scale of 1 to 5

B – Boolean Values (either True or False)

Each answer will have options

*R - 1,2,3,4,5,NA(Not Applicable),*

*B - True, False, NA(Not Applicable)*

**Basic Information**

*On first page after introducing about the survey.*

*Dear Survey Participant, thank you for choosing to participate in our survey. Please fill in these details for statistical purposes. - can u think some better line here*

**Your Home Country**

**Your Age Group**

**Type of Degree(Masters/Bachelors)**

**Selecting a Course**

* How much hard was it to find a course that is suitable for you and your career? - R
* How hard was it to find a course of your choice in a language preferable for you? - R

o How hard was it to find a course that is suitable for you? - R

o Do you find the course description relevant to the course title? – B

o How hard is it to find the course of your choice in your preferred language? – R

**Information provided on the Universities Database - DAAD**

* Are you aware of the website DAAD - German National Academic Database? - B
* How do you rate the overall information provided on the DAAD website? – R

*(can have NA for those who don’t know about this)*

* How much helpful was the information on the DAAD website? – R

*(can have NA for those who don’t know about this)*

* How easy was it to search for a University using DAAD website? - R

*(can have NA for those who don’t know about this)*

o Are you aware of the website DAAD - German National Academic Database? - B

o How do you rate the information provided on the DAAD website? – R

o How helpful was the information on the DAAD website? – R

o How easy was it to search for a University using DAAD website? - R

**Information provided on the chosen University website**

* How do you rate the information provided on the chosen University website? – R
* How often do you find additional information on the website that might help for a living in Germany? - B

o How do you rate the information provided on the University websites? – R

o Do you find additional information that are helping for living in Germany? - B

**Application Procedures**

* Are you aware of different application procedures (Restricted & Open entry courses)? - B
* How do you rate your level of comfort regarding the application procedures for the universities? - R

o Are you aware of different application procedures (Restricted & Open entry courses)?

o How comfortable do you feel regarding the application procedures for universities?

o How efficient do you find application and documents tracking?

**Uni-Assist Guidance or Information**

* Are you aware of common Application Portal for German Universities named Uni-Assist? - B
* How much hard was it to create an application in uni-assist for an university and submit? - R
* How do rate the assistance provided by the Uni-Assist coordinators during your process of application? - R
* How much helpful were the webinars conducted by Uni-Assist to understand the process of admission into German Universities? - R

o Are you aware of common Application Portal for German named Uni-Assist?

o How hard was it to create an application in uni-assist and submit?

o How do you rate the helpfulness of the Uni-Assist coordinators while applying?

o How helpful were the webinars conducted by Uni-Assist to understand the process of admission into German Universities?

**Visa Related Issues**

* How hard do you find the higher studies visa process to Germany compared to other countries? - R
* How much difficulty did you face in understanding the German Student VISA application process from the German consulate websites in your home country? - R
* How helpful were the German Consulate Officials during the entire VISA procedure? - R
* How do you rate the responsiveness of German Consulates when it comes to troubleshooting enquires regarding VISA application? - R

o How hard do you find the higher studies visa process to Germany compared to other countries?

o How hard was it to understand the VISA application process from the German Consulate websites in your home country?

o How much helpful were the German Consulate Officials during the VISA procedure?

o How do you rate the responsiveness of German Consulates when it comes to troubleshooting enquires regarding VISA application?

**Availability of funding**

* How much hard was it to find a course of your choice with Complete Funding or No Tuition Fees? - R
* How do you rate the level of easiness in finding funding opportunities? - R

o How difficult was it to find course of your choice with complete funding or No Tuition Fees?

o How easy was it to find funding opportunities?

**Accommodation related problems**

* How hard was it to find accommodation in the place of your study? - R
* How much helpful was the information provided on University website or Universities Database daad.de about accommodation? - R
* How much helpful were the officials at International Office in suggesting to get accommodation? - R

o How hard was it to find accommodation?

o How do you rate the information provided on University website or Universities Database daad.de about accommodation?

o How interactive and responsive was the International Office in providing assistance for accommodation?

**Studentenwerk**

* Are you aware of ‘Studentenwerk’, an association that provides opportunities for living and arrival assistance for students? - R
* How do you rate the easiness in application procedure for studentenwerk provided accommodation? - R
* How do you rate the responsiveness of officials at Studentenwerk regarding your application? - R
* How helpful do you find the information provided on the Studentenwerk website? - R

o Are you aware of ‘Studentenwerk’ the association that provides opportunities for living and arrival assistance for students?

o How hard was it to find accommodation from studentenwerk?

o How do you rate the responsiveness of officials at Studentenwerk regarding your application?

o How helpful do you find the information provided on the Studentenwerk website?

**International Office**

* How much ease did you found the enrollment process of the University? - R
* How do you rate the guidance provided by the International Office? - R
* How do you rate the responsiveness of officials at the International Office? - R

o How do you rate the guidance provided by the International Office?

o How do you rate the responsiveness of officials at the International Office?

o easy did you find the enrollment process into your University?

**College Registration process**

* How much do you rate the assistance provided by the International Office during registration Process? - R
* How hard was it to register in the University upon the arrival from your Home country? - R

o How easy did you find the enrollment process into your University?

o How hard was it to register in the University upon arrival?

o How do you rate the assistance provided by the International Office during registration Process?

**Arrival Support**

* How much do you rate the arrival assistance provided by the University or the Studentenwerk? - R
* How do you rate the responsiveness of the International Office or Studentenwerk Team regarding the requests for arrival assistance? - R

o How do you rate the arrival assistance provided by the University or the Studentenwerk?

o How do you rate the responsiveness of the International Office or Studentenwerk Team regarding the requests for arrival assistance?

**Language Related Problems**

* How do you rate the problems associated with language during the Initial days of your arrival? - R
* How much helpful were the German courses that you took part in your Home country helped you upon arrival in Germany? - R
* How hard it was to learn the German language? - R

**Guidance from alumni of university of choice.**

* How do you rate the assistance provided by the alumni before getting admission from the University? - R
* How hard it was to find an alumni from your chosen University for assistance? - R